Southeast NM Titles	Required Tests (*may be required)
Accounting Assistant	KST
Accounting Specialist	KST
Asset Management Assistant	None
Asset Management Specialist	None
Billing Verification Assistant	KST
Block Administration Specialist	None
Center Assistant	None
Circuit Layout Assigner	CLAT KST
Claims Specialist	CFP KST
Collections Representative (Consumer)	CFP CC Audition BEI: Consumer Services
Collections Representative (Non-Consumer)	CFP CC Audition
Communications Assistant	KST
Communications Specialist	CFP CC Audition BEI: Communications Specialist
Communications Technician	Basic Electricity Basic Electronics
Compliance Assistant	TST
Computer Attendant	KST
Course Customization Assistant	None
Communications Assistant	L-CAT CSA
Customer Care Assistant	None
Customer Relations Administrator	None
Customer Service Agent	CFP CC Audition
Customer Service Assistant	CFP CC Audition
Customer Service Associate	CFP CC Audition BEI: Customer Service Associate (LB)*
Departmental Assistant	None
Digital Technician	Basic Electricity Basic Electronics
Dispatch Assistant	KST
Dispatcher	TAB KST (Level 1) CSA Core/Service
Drafting Assistant	NSA
Electronic Technician	Basic Electricity Basic Electronics DCCL
Engineering Assistant	NSA KST
Equipment Coordinator	None
Facilities Assignment Specialist	KST
Facility Technician	TMT III
Facility Technician's Helper	None
Field Service Technician	None
Forecast Assistant	KST

Southeast NM Titles	Required Tests (*may be required)
Frame Attendant	None
General Assistant	None
General Office Assistant	None
Graphics Assistant	None
Heavy Equipment Operator	None
Independent Company Assistant	KST
Information Services Assistant	JFI
Investigation Assistant	KST
Line Translations Specialist	KST
Machine Operator	None
Maintenance Administrator	KST
Maintenance Specialist	KST
Material Service Coordinator	None
Multi-Media Technician	Basic Electricity Basic Electronics DCCL
Network Administration Assistant	KST
Network Analysis Specialist	KST
Network Analyst Assistant	None
Network Analyst I	None
Network Analyst II	None
Network Assistant	KST
Network Attendant	KST
Network Translations Assistant	KST
Office Assistant	KST
Office Assistant (PRO)	Ten Key
Office Clerical Assistant	None
Operator	None
Outside Plant Technician	TMT III
Payment Processing Assistant	None
Processing Assistant	KST
Processor Technician	Basic Electricity Basic Electronics DCCL
Provisioning Specialist	KST
Records Management Center Representative	None
Repair Service Attendant	KST
Retention Agent	CFP CC Audition
Sales Associate (Consumer)	CC Audition EI CSA Core/Service & Sales
Sales Associate (Small Business)	CC Audition EI CSA Core/Service & Sales
Sales Consultant (Consumer)	CEA-Sales CSA
Sales Consultant (Small Business)	CEA-Sales CSA
Sales Clerk	KST
Senior Office Assistant	None
Service Assistant	None
Service Consultant	CFP CC Audition BEI: Service Consultant (LB)

Southeast NM Titles	Required Tests (*may be required)
Service Representative (Consumer)	CFP
	CC Audition
	BEI: Service Representative*
Service Representative (Non-Consumer)	CFP
	CC Audition
Service Specialist	BEI: Service Specialist
Services Technician	TMT III
Special Assistant	KST
Special Services Assistant	KST
Special Services Representative	KST
	TST
Supplies Assistant	KST
Switching Equipment Installation Technician	Basic Electricity
	Basic Electronics
	DCCL
Switching Equipment Technician	Basic Electricity
	Basic Electronics
	DCCL
Systems Specialist Technician	SST KT
Systems Technician	Basic Electricity
	Basic Electronics
Technical Assistant	KST
Technical Consultant	Basic Electricity
	Basic Electronics
Testing Technician	Basic Electricity
	Basic Electronics
Toll-Free Provisioner	None
Utility Worker	None
Wire Technician	TMTF III
	PTA-R
	PTA
Workforce Analyst	None

Test	Retest Interval	Expiration
Basic Electricity	6 months/1 year	7 years
Basic Electronics	6 months/1 year	7 years
BEI (Behavioral Event Interview)	1 year/1 year	2 years
CC Audition	6 months/6 months	None
CEA-Sales (Customer Experience Assessment-Sales)	6 months/6 months	None
CFP (Customer Facing Profile)	6 months/1 year	7 years
CLAT (Circuit Layout Assigner Test)	6 months/1 year	7 years
CSA (Customer Service Assessment)	6 months/1 year	7 years
DCCL (Digital Communications and Computer Literacy Test)	6 months/1 year	7 years
EI (Employment Inventory)	6 months/1 year	None
JFI (Job Fit Inventory)	6 months/1 year	7 years
KST (Keyboarding Skills Test)	1 month/1 month	5 years
L-CAT (Logi-Serve-Customer Assistant Test)	6 months/6 months	None
NSA (Network Services Administration Test)	6 months/1 year	7 years
PTA (Premises Technician Assessment)	6 months/1 year	None
(PTI-R) Premises Technician Inventory - Revised	6 months/1 year	None
SST KT (Systems Specialist Technician Knowledge Test)	6 months/1 year	7 years
TAB (Telephone Ability Battery)	6 months/1 year	7 years
Ten Key Test	1 month/1 month	5 years
TMT III (Technical/Mechanical Test-III)	6 months/6 months	None
TMTF III (Technical/Mechanical Test-Field III)	6 months/6 months	None

Southeast NM Titles	Required Tests (*may be required)	
TST (Typing Skills Test)	1 month/1 month	5 years

Last updated 2/16/2016